

Financial Assistance Policy

Plain Language Summary

Financial Assistance Program

Many of our patients who do not have health insurance are surprised to learn that they may qualify for help. UCHealth Yampa Valley Medical Center works with eligible patients to apply for government aid for hospital services. If patients are not eligible for government aid, a Financial Counselor may be able to offer other financial aid in the form of discounts and payment plans.

The Financial Assistance Program is available to all patients who do not have health insurance and live in the United States. We expect families to use all available resources before financial aid will be considered.

Qualifications for many assistance programs require applicants to meet federal poverty income guidelines based on the Federal Poverty Level. Eligibility for financial aid depends upon family size and income, among other factors.

Please call us at 970.879.1322 to speak with a Financial Counselor. They will help you apply for financial aid programs that are available.

Charity Program

Yampa Valley Medical Center (YVMC) Charity Program provides financial aid to patients in need. The decision to provide charity care will, in most cases, be based on a review of income, assets and liabilities at the time of visit, and will typically result in a sliding-scale co-payment due from the patient.

Copies of our Financial Assistance Policy and Application are available online (www.uhealthbillpay.org) or by calling a Financial Counselor at 970.879.1322 or in our offices at 1024 Central Park Drive, Steamboat Springs, CO 80487. Copies are available for free in English and Spanish.

What are the general requirements? **Exceptions may apply*

- Ineligibility for Medicaid, Child Health Plan+, Colorado Indigent Care Program, and other health insurance
- Federal Poverty Level below 400%; accounting for household size, income, and liquid assets
- Submission of required information within 240 days from the date that the first post-discharge billing statement for the care is provided

Amounts Generally Billed (AGB)

YVMC limits the amount charged for care it provides to any individual who is eligible for Financial Assistance. YVMC uses the look-back method as defined in federal regulation §501(r) to determine the AGB.

Payment Plan Options

YVMC charges are consistently applied to all patients regardless of their ability to pay or method of payment. YVMC provides flexible payment plan options for our patients. To set-up a payment plan, please call us at 855-432-4305 to speak with a Customer Service representative.